



**TOWNSHIP OF WOOLWICH**  
24 Church Street West, P.O. Box 158, Elmira, Ontario N3B 2Z6  
Tel: 519-669-1647 or 519-664-2613  
Fax: 519-669-1820

## **ACCESSIBLE CUSTOMER SERVICE FEEDBACK FORM**

### **Providing Goods and Services to People with Disabilities**

Thank you for visiting the Township of Woolwich. We value all of our customers and strive to meet everyone's needs.

Please tell us the date and time of your visit: \_\_\_\_\_

Staff member(s), department(s) or service location you visited: \_\_\_\_\_

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Did we respond to your customer service needs today?     Yes             No

Was our customer service provided to you in an accessible manner?

Yes                             Somewhat                     No (please explain below)

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Did you have any problem accessing our goods and services?

Yes                             Somewhat (please explain)                     No (please explain)

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Please add any other comments you may have:

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Contact Information (optional)

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Tel: \_\_\_\_\_

Email: \_\_\_\_\_

*Personal information on this form is collected under the authority of the Municipal Act, R.S.O. 1980, c.302 (as amended), and will be used to provide additional information on accessible customer service measures.*