

WATER & SEWAGE BILLING 2020

Your regular water bill consists of two parts:

- Usage charges based on your consumption; **plus**
- Reserve charges for infrastructure replacement based on the size of your water meter.

USAGE CHARGES:

- Calculated per cubic meter m³ or 220 gallons

Note: not all areas are charged for both water and sewer

Rates as of March 1, 2020

Water charges: \$1.76 / m ³
Sewer charges: \$2.91 / m ³

BIMONTHLY CAPITAL RESERVE CHARGES:

- **Standard residential meter size is bolded in table below**

- Charges are prorated for a partial or extended billing period

- Reserve charges still apply for minimal / no usage

Meter Size	Water	Sewer	Total
Up to ¾"	\$26	\$26	\$52
1" to 1¼"	\$38	\$38	\$76
1½"	\$64	\$64	\$128
2"	\$126	\$126	\$252
4"	\$505	\$505	\$1010
6" to 8"	\$885	\$885	\$1770
10"	\$1,263	\$1,263	\$2,526

A paper bill will continue be mailed unless you request bills be viewed online at our eBilling website.

To register for eBilling go to woolwich.ca

→ [Living Here](#) → [Water and Sewer](#) → [eBilling for Water](#)

Notification is emailed when your bill is ready to be viewed online. Once registered, you can view your ongoing bill history.

If this is your first bill at this location, your bill will also include the following charges:

1. Account set up fee: \$25 (non-refundable)
2. Deposit: \$150 (residential service) or \$500 (business)

Note: Your deposit will only be refunded if you are paying your bills on time and in full for six bills consecutively

PLEASE PAY PROMPTLY Penalty will be added at the rate of 1.25% on the first day of default, plus 1.25% each month thereafter.

IF YOU WANT A RECEIPT please include the entire bill with your payment. Otherwise, simply return the payment stub with your payment.

IF YOU ARE PLANNING TO MOVE Please contact the township to request a final water reading to close your account. Contact our office at 519-669-6018 or send an online form at woolwich.ca → [Living Here](#) → [Water and Sewer](#) → [Final Water Reading request](#)

PAYMENT METHOD

WHEN PAYMENT WILL BE APPLIED

Cash (In-person)	Immediate
Debit (In-person)	Immediate
Credit Card *Convenient fee applies*	2-3 business days

At your bank (In-person)	1-2 business days
Cheque (In-person)	2-3 business days
Drop box	2 business days

Online Banking	3 business days
Telebanking	3 business days
Mail	7 business days

Preauthorized Payment (PAD)*	Will apply to account on expected due date
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*you will need to provide a void cheque and request a Township PAD form